

December 20, 2017

For Release
IMMEDIATE

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# Metro-North Offers Extra Service for the Holidays

18 Additional "Early Getaway" Trains on December 22 & 29

Let Metro-North help make your holidays happy! Whether you're visiting friends and family, shopping or sightseeing, riding Metro-North is a safe, convenient way to get you where you want to go this long holiday weekend.

On Friday, December 22, Metro-North will be on a regular weekday schedule with 18 additional early getaway trains departing Grand Central Terminal between 12:58 p.m. and 4:11 p.m.

There will be normal a.m. peak service, but a reduced p.m. peak service after 5 p.m., with some train combinations and cancellations. All changes are posted in the Train Time app and in the October 8 public timetables.

On Metro-North's West of Hudson service, early getaway trains will also operate on both the Port Jervis and Pascack Valley lines:

- The regularly scheduled Port Jervis Line departure from Hoboken at 2:41 p.m., stopping at Secaucus Junction, and all stops between Suffern and Middletown/Town of Wallkill, will be extended to stop at Otisville and Port Jervis. Customers from Penn Station-NY wishing to connect to this train should be on the 2:29 p.m. departure from Penn Station-NY to connect at Secaucus Junction. To accommodate this service, the 6:15 p.m. departure from Hoboken to Port Jervis will not operate.
- The regularly scheduled Pascack Valley Line Friday-only train will depart Hoboken at 2:58 p.m., and stop at Secaucus Junction, select stations in New Jersey, and Pearl River, Nanuet and Spring Valley. Customers from Penn Station-NY wishing to connect to this train should

be on the 2:51 p.m. departure from Penn Station-NY to connect at Secaucus Junction. To accommodate this train, the 7:20 p.m. departure from Hoboken to Spring Valley will not operate.

## Sunday, December 24, and Monday, December 25

On Sunday, December 24, Metro-North's East of Hudson service will operate a regular Sunday schedule supplemented with Shoppers Specials. For Monday, December 25, the railroad's East of Hudson lines will operate a special holiday schedule with hourly service on most line segments, and regular weekend service on all branch lines. Special timetables for December 25 are available on the Train Time app and are posted at MTA.info under the Schedules section, then "All Schedules," here: http://web.mta.info/mnr/html/planning/schedules/schedules.htm

#### **Tuesday-Friday, December 26-29**

Metro-North will provide a weekday schedule with additional trains to Grand Central Terminal on all East of Hudson lines during our heaviest travel times (10 a.m. to 2 p.m.). With lighter ridership during the peak periods this week, some morning rush hour trains are canceled or combined to free up trains and crews for these additional trains. In addition, 18 extra Getaway trains will operate on Friday, December 29, between 12:58 p.m. and 4:11 p.m., and some trains after 5 p.m. will be combined or canceled as shown on the October 8 timetables.

On Metro-North's West of Hudson lines:

- The Port Jervis Line will operate on a regular weekday schedule.
- The regularly scheduled Pascack Valley Line Friday-only train will depart Hoboken at 2:58 p.m., and stop at Secaucus Junction, select stations in New Jersey, and Pearl River, Nanuet and Spring Valley. Customers from Penn Station-NY wishing to connect to this train should be on the 2:51 p.m. departure from Penn Station-NY to connect at Secaucus Junction. To accommodate this train, the 7:20 p.m. departure from Hoboken to Spring Valley will not operate.

### Pinstripe Bowl: Wednesday, December 27 (Yankee Stadium)

Shuttle service will be provided between Grand Central Terminal, Harlem-125<sup>th</sup> Street, and Yankees-E. 153<sup>rd</sup> Street stations.

#### **Many Channels for Service Updates**

Information about the planned service changes noted in this press release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources:

**Email and text message service updates** – Customers are urged to sign up to receive the alerts by visiting <u>MyMTAAlerts.com</u>. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

**MTA.info** – The rail tab of the "Service Status" box at the left side of <a href="www.MTA.info">www.MTA.info</a> is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit <a href="www.mta.info/mnr">www.mta.info/mnr</a> to see special service notices in the upper center of the page.

**@MetroNorth on Twitter** – Twitter users can follow **@MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.** 

**Metro-North Train Time app** – Customers who use the free Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad's mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs at station platforms** and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.